



### COMPANY PROFILE

We would like to introduce PIONEER SOLUTIONS as a pioneer high growth company rendering its IT services to numerous private and public sector organizations.

With highly trained manpower and resources , we are catering our client's diverse requirements like service, integration, back end support and supply of IT equipment. We are seven year old company with manpower of 22 highly trained and energetic staff members.

We have our direct presence at N.Delhi, Gurgaon, Manesar, NOIDA, G.NOIDA and Faridabad and many other small and large cities through our business associates.

We are complete hosting solution company with in house server hosting setup, Leased line with backup, email and web hosting solutions and application delivery system on WAN

We have in house equipped lab for repair and maintenance of PC, Servers, Printers and related peripherals and we maintain plenty of stock to replace the faulty component immediately or on demand.

With our highly optimized working procedures and no questions asked policy, we will be able to cater your esteemed organization with our full potential.

For **PIONEER SOLUTIONS,**

**(VIKRAM AGARWAL)**



702, Shakuntala Apartment, 59, Nehru Place, New Delhi-110019.  
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### OUR SERVICES

We provide end to end installation and maintenance of complete IT infrastructure including servers, storage, datacenters and other IT infra with our onsite team , we provide 24/7 support.

We are partners to DELL, HP, EMC and Theacus and provide generalized and customized solution in the field of integration, backup systems, document management/ secured file management systems in premises or on cloud.

We provide complete range of MICROSOFT software products including OS, Server OS and productivity suite.

We are channel partners to symantec and ESET security products and provide installation and maintenance services of these products.

We have Firewall/ UTM products from Sophos and open source from PFSENSE, we provide complete installation and maintenance of these products.

We have team of dedicated staff for premises security products like CCTV, Biometric devices and laser security products from Vantage , Honeywell and Hikvision. We undertake both commercial and household security projects.

We deals in IT products like laptop and desktop products from DELL and HP and workstation products from HP and supermicro.

We specialize in projects involving remote access products and have complete portfolio for App streaming and Data streaming on WAN/ LAN. Our products are specially suitable for BYOD environment.

We can also provide our expertise in the field document management at any level with products like Alfresco and Docu-manage in our portfolio. We undertake end to end projects on data archival including bulk scanning and formatting of existing paper documents.

We provide installation and support on mail server products from Mdaemon and GFI Kerio Connect.

With products like backup solutions from Veeam and KLS backup we provide backup solution in premises and on cloud.

We are partners to VMWARE and have dedicated manpower for VMWARE virtualization product implementation and support.

We also provide support to many organization for new GDPR compliance and audits

**OUR HOSTING SERVICES**

- A. We host your domain, website and email services on our dedicated hosting service with 24/7 high availability servers stack, high speed dedicated leased line with backup bandwidth, backup on demand, dedicated cpanel for clients and resellers. Our mailing service provides world class webmail, IMAP, POP3 and activesync service and available on all Windows, MAC, Android and IOS clients. Our team of engineers will help you integrate our services with your setup seamlessly.
- B. We are providing hosted and on premise document management system, where all your documentation will be hosted and available to you 24/7, 365 days from our server. No need and fear to loose your precious documents ever with our dedicated NAS based backup scheduling server. This DMS system is seamlessly integrated with email system, from where documents can be linked as attachments. With excellent security and antivirus system our system is inherently provides trouble free and uninterrupted service. We provide sync client for Windows, MAC , Android and IOS system free of cost.
- C. We are providing online hosted Office Productivity Suite in competition with Microsoft Office 2016 integrated with our document management system. With this facility you can edit and save document on our online system saving cost on buying MS. Office 2016 for every computer as well as having facility of integrated Document Management, Email and backup in one integrated facility. This is a hosted facility there for providing availability of data 24/7 and from any location worldwide on any device.
- D. We are providing Application Delivery System for some applications like Tally, Busy and our own ERP package, where you can execute, run, operate and print from above mentioned applications. We will host and save your data on our dedicated server with 24/7 on demand backup. With our premium print service all your reports can be printed on any printer through PDF print. Tally, busy and our ERP will be available 24/7, 365 days worldwide. No need to buy additional license as your pre owned tally or busy software will be installed on our server depending on your Tally or Busy license services. We will provide you dedicated Web page for taking your tally or busy backup on your PC if required. Our engineer will integrate our working environment with your existing setup. We will be expanding this facility to other stock software soon.
- E. We are also providing backup services for existing data and computers on our owncloud NAS service, where our existing data will be uploaded as a backup files to our dedicated NAS system without any hassle through our backup client installed on your system as scheduled by you. You can view and download the backup copied in case of any hardware or software failure at your end and offload your backup jobs on us.
- F. We are specializing in hosted and on premise VOIP exchange solutions based on VitalPBX and 3CX, we have complete range of Call center products and business / office solutions.



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Above are the primary service offerings, we can provide you customized hosted and in premise solutions.  
We wish to serve you with our full potential. Please call us or ask our representative for details and demo.

Looking forward to your queries and feedback.

Regards

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